



# USfalcon GSA IT-70 Schedule

Contract Number: GS-35F-0093X

Period Covered by Contract: December 8, 2010 – December 7, 2015



**USfalcon, Inc.**  
1 Copley Parkway, Suite 200  
Morrisville, NC 27560  
[www.usfalcon.com](http://www.usfalcon.com)



**AUTHORIZED  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES**

Contractor has been awarded all Special Item Numbers under the Cooperative Purchasing and Disaster Recovery Programs.

**SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

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General Services Administration  
Federal Acquisition Service

Pricelist current through Modification # \_\_\_\_\_, dated \_\_\_\_\_.

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.gsaadvantage.gov](http://www.gsaadvantage.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page ([www.gsa.gov/fas](http://www.gsa.gov/fas)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT:**

The Geographic Scope of Contract will be domestic delivery only

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

**USfalcon Inc.  
1 Copley Pkwy Ste 200  
Morrisville, NC 27560**

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: **732-389-1009 x205**

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279**

Block 9: G. Order/Modification Under Federal Schedule Contract

Block 16: Data Universal Numbering System (DUNS) Number: **829288856**

Block 30: Type of Contractor: **Large Business**

Block 31: Woman-Owned Small Business: **No**  
Block 37: Contractor's Taxpayer Identification Number (TIN): **04-346-8856**  
Block 40: Veteran Owned Small Business (VOSB): **No**

4a. CAGE Code: **4CWP6**

4b. Contractor has registered with the Central Contractor Registration Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<b>132-51</b>	<b>Negotiated</b>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**7. DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: **0% - 30 days** from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: **None**
- c. Dollar Volume: **2% for individual task orders over \$250,000**
- d. Government Educational Institutions: **Government Educational Institutions are offered the same discounts as all other Government customers.**
- e. Other: **None**

**8. TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING**

**10. SMALL REQUIREMENTS**

The minimum dollar value of orders to be issued is \$100.

**11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:  
Special Item Number 132-51 - Information Technology Professional Services

**12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

**13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS**

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards

(FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)**

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

- a. Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- b. Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- c. Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- d. Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- e. Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- f. Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

- g. Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- h. Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- i. Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- j. Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- k. Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- 1. Manufacturer;
- 2. Manufacturer's Part Number; and
- 3. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- 1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- 2. The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- 3. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- 4. All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- 1. Time of delivery/installation quotations for individual orders;

2. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  3. Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

**19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

**None**

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

**20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

**22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

**23. SECTION 508 COMPLIANCE.**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

**Please contact Michael Ann Fisher at 732-389-1009 ext 205.**

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- a. A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- b. The following statement:  
This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

- a. The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- b. Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  1. For such period as the laws of the State in which this contract is to be performed prescribe; or
  2. Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- c. The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

1. Cancel the stop-work order; or
  2. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
1. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  2. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

**7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

**9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**10. ORGANIZATIONAL CONFLICTS OF INTEREST**

- a. Definitions.
- “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
- “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
- An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its

affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

**11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

**12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  1. The offeror;
  2. Subcontractors; and/or
  3. Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

Please refer to the labor category descriptions and pricing incorporated into this GSA Price List.

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS**

PREAMBLE

USfalcon Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

**Michael Ann Fisher**  
**Director, Contracts**  
**732-389-1009 ext. 205**  
**[mfisher@usfalcon.com](mailto:mfisher@usfalcon.com)**



**(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

1. The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

2. Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

3. The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

4. This BPA does not obligate any funds.

5. This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

6. The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

7. Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

8. Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

9. The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

10. The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

**USfalcon Inc.**  
**LABOR CATEGROY DESCRIPTIONS**

**Automation Specialist\*\***

**Functional Responsibility:**

Monitor and evaluate the performance of computer automated system users and develop training solutions to enhance performance. Evaluate and make recommendations on the most efficient ways of utilizing information management technologies. Communicate technical information to operators and assist them locally and remotely in functional support. Analyze user request for hardware/software requirements. Coordinate the acquisition, service and property accountability of all automation equipment. Monitor user compliance with applicable regulatory guidance, directives and policies.

**Minimum Education:** High School

**Minimum Experience:** 6 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Database Developer**

**Functional Responsibility:**

Reviews, evaluates, designs, implements and maintains database[s]. Writes codes for database access, modifications, and constructions including stored procedures. Data modeling, database schema development, stored procedures, views, and sophisticated queries. Demonstrate proficiency in analyzing and tuning database performance. Demonstrate proficiency with reporting technologies. Work closely with end-users throughout the solutions life-cycle, rapidly delivering high-quality solutions.

**Minimum Education:** Bachelors degree in computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

**Electronics Technician, Intermediate\*\***

**Functional Responsibility:**

Maintain and recalibrate computerized audio equipment. Act as Subject Matter Expert (SME) in digital computerized audio recording and recognition technology. Determine technology gaps based on laboratory analyses and experiments. Constructs, maintains, and tests electronic systems and components. Uses measuring and diagnostic tools to test and modify electronic parts. Ensures systems and components meet established specifications.

**Minimum Education:** High School

**Minimum Experience:** 6 Years in direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Engineer, Senior**

**Functional Responsibility:**

Responsible for design, development, implementation, and analysis of information technology products and systems. Performs design evaluations. Recommends alterations to development and design to improve quality of products and/or procedures. Systems and infrastructure design, configuration and setup of but not limited to Citrix, Microsoft, RSA Security and other server products.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

**Engineering (Electronics), Intermediate**

**Functional Responsibility:**

Designs, tests, installs, and maintains information technology and electronic equipment for use in manufacturing or power generation or transmission. Utilizes computer-assisted engineering and design software and equipment to perform information technology related assignments.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 2 Years of direct related computer technology industry

### **Engineering (Electronics), Journeyman**

#### **Functional Responsibility:**

Designs, tests, installs, and maintains information technology and electronic equipment for use in manufacturing or power generation or transmission. Utilizes computer-assisted engineering and design software and equipment to perform information technology related assignments.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

### **Engineering (General), Senior Lead**

#### **Functional Responsibility:**

Performs fundamental information technology related duties in preliminary designs, performing tests, taking measurements and performing system analyses or simulations. Prepares data and documentation when applicable. Instructs, as required, technicians. Systems and infrastructure design, configuration and setup of but not limited to Citrix, Microsoft, RSA Security and other server products.

**Minimum Education:** Bachelors degree in a computer science and/or engineering related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

### **Engineering (Network), Journeyman**

#### **Functional Responsibility:**

Perform information technology network engineering functions which may include conceptualization, design, implementation, and optimization. Assess evolving user needs, translating those needs into network changes through network reconfiguration, hardware and software acquisitions, installation and test. Tests and evaluates network systems to eliminate problems and make improvements. Is experienced with industry-standard network operating systems, such as NetWare and Windows NT.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

### **Engineering (Network), Senior Lead**

#### **Functional Responsibility:**

Perform information technology network engineering functions which may include conceptualization, design, implementation, and optimization. Assess evolving user needs, translating those needs into network changes through network reconfiguration, hardware and software acquisitions, installation and test. Tests and evaluates network systems to eliminate problems and make improvements. Is experienced with industry-standard network operating systems, such as NetWare and Windows NT.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

### **Engineering (Software), Journeyman**

#### **Functional Responsibility:**

Provides functional and empirical analysis related to the design, development, and implementation of software systems which may include but is not limited to application software, utility software, development software, and diagnostic software. Participates in the development of test strategies, devices, and systems. Performs a variety of full life-cycle software development functions for existing and new software systems. Assists in designing architecture and data flow of software systems. Programs software components to specifications. Integrates, tests, and debugs software components. Deploys and maintains software systems.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

### **Engineering (System), Senior Lead**

#### **Functional Responsibility:**

Interacts with system users to translate their requirements into systems, hardware, and software requirements and design. Participates in the development of test strategies. Solves engineering problems (or managing the solution of engineering problems) in the functional area to which assigned. Participates in development and implementation of system specifications, designs, integration, testing, and documentation. Analyzes requirements and develops solutions.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

#### **Engineering (Test), Senior Lead**

##### **Functional Responsibility:**

Defines, documents, analyzes, performs, and interprets developmental tests for new and/or modified information technology products or components. Investigates and resolves operational problems in conjunction with other engineering and technical personnel. Provides technical support and advice to other groups. Guides and directs lower level personnel on the set-up and performance of tests. Evaluates, recommends, and implements automated test tools and strategies. Conducts software tests. Develops, maintains, and upgrades automated test scripts and architectures for application products.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

#### **Field Service Analyst, Intermediate**

##### **Functional Responsibility:**

Performs routine information technology system maintenance and computer system administrative functions. Has knowledge of, and is capable of using, operating systems and database management systems. Performs analysis of system operations which may include fault detection, isolation, and correction of computer systems and individual peripheral devices.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 2 Years of direct related computer technology industry

#### **Field Service Analyst, Journeyman**

##### **Functional Responsibility:**

Performs routine system maintenance and computer system administrative functions. Has knowledge of, and is capable of using, operating systems and database management systems. Performs analysis of system operations which may include fault detection, isolation, and correction of computer systems and individual peripheral devices.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

#### **Field Service Analyst, Senior Lead**

##### **Functional Responsibility:**

Performs routine system maintenance and computer system administrative functions. Has knowledge of, and is capable of using, operating systems and database management systems. Performs analysis of system operations which may include fault detection, isolation, and correction of computer systems and individual peripheral devices.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

#### **Field Support Engineer**

##### **Functional Responsibility:**

Installs, troubleshoots, and maintains information technology products/equipment. Trains employees, identifies, analyzes, and repairs product failures, orders and replaces parts as needed. Determines and recommends which products or services best fit the customers' needs.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

#### **Information Engineer, Level IV**

##### **Functional Responsibility:**

Applies an enterprise-wide set of disciplines for the planning, analysis, design and construction of information systems on an enterprise-wide basis or across a major sector of the enterprise. Develops analytical and computational techniques and methodology for problem solutions. Performs enterprise wide strategic systems planning, business information planning, business and analysis. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools. Applies reverse engineering and re-engineering disciplines to develop migration strategic and planning documents.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

**Instructor, Executive/Scientist\*\***

**Functional Responsibility:**

Information technology material developer for training courses and materials. Experience in conducting IT related training courses. Instructors have a professional understanding of the principals of learning and teaching methods, and are able to demonstrate their ability to apply principals and methods. Training may include but is not limited to Telecommunications Systems Engineering and Information Systems Manager courses.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 10 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Instructor, Journeyman\*\***

**Functional Responsibility:**

Information technology material developer for training courses and materials. Experience in conducting IT related training courses. Instructors have a professional understanding of the principals of learning and teaching methods, and are able to demonstrate their ability to apply principals and methods. Training may include but is not limited to Telecommunications Systems Engineering and Information Systems Manager courses.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Instructor, Senior Lead\*\***

**Functional Responsibility:**

Information technology material developer for training courses and materials. Experience in conducting IT related training courses. Instructors have a professional understanding of the principals of learning and teaching methods, and are able to demonstrate their ability to apply principals and methods. Training may include but is not limited to Telecommunications Systems Engineering and Information Systems Manager courses.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Administrator, Intermediate\*\***

**Functional Responsibility:**

Performs numerous functions necessary to support administration of information technology related contracts. Functions may include responsibility for the preparation of Task Execution Plans, budget estimates, travel requests, overtime requests, certificates of service, and contract status reports.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 2 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Administrator, Intern\*\***

**Functional Responsibility:**

Performs numerous functions necessary to support administration of information technology related contracts. Functions may include responsibility for the preparation of Task Execution Plans, budget estimates, travel requests, overtime requests, certificates of service, and contract status reports.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 0 Years

\*\* Supportive Service – only available for purchase in support of professional services

**Program Analyst, Journeyman\*\***

**Functional Responsibility:**

Applies a wide range of analytical techniques, statistical assessment, and other measures in evaluating data to reach appropriate conclusions. Translates/recommends processes and procedures to ensure proper consideration of

programmatic, technical, and management factors for overall information technology related program management successes.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Assistant, Intermediate\*\***

**Functional Responsibility:**

Performs a variety of clerical, administrative and records management functions within program management. May utilize various software programs to collect/track/reconcile programmatic data relative to milestone decisions.

**Minimum Education:** High School

**Minimum Experience:** 5 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Assistant, Journeyman\*\***

**Functional Responsibility:**

Performs a variety of clerical, administrative and records management functions within program management. May utilize various software programs to collect/track/reconcile programmatic data relative to milestone decisions.

**Minimum Education:** High School

**Minimum Experience:** 6 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Manager, Deputy, Senior Lead\*\***

**Functional Responsibility:**

Coordinates and monitors the scheduling, pricing, and technical performance of information technology related programs. Responsibilities include aiding in the negotiation of contracts and contractual changes and coordinating preparations of proposals, plans, specifications, and financial conditions of contracts. Ensures adherence to master plans and schedules, develops solutions to program problems, and directs work of incumbents assigned to program from various departments. Ensures projects are completed on time and within budget. Acts as advisor to program team regarding projects, tasks, and operations.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Manager, Executive/Scientist\*\***

**Functional Responsibility:**

Coordinates and monitors the scheduling, pricing, and technical performance of information technology related programs. Responsibilities include aiding in the negotiation of contracts and contractual changes and coordinating preparations of proposals, plans, specifications, and financial conditions of contracts. Ensures adherence to master plans and schedules, develops solutions to program problems, and directs work of incumbents assigned to program from various departments. Ensures projects are completed on time and within budget. Acts as advisor to program team regarding projects, tasks, and operations.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 10 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Program Manager, Senior Lead\*\***

**Functional Responsibility:**

Coordinates and monitors the scheduling, pricing, and technical performance of information technology related programs. Responsibilities include aiding in the negotiation of contracts and contractual changes and coordinating preparations of proposals, plans, specifications, and financial conditions of contracts. Ensures adherence to master plans and schedules, develops solutions to program problems, and directs work of incumbents assigned to program from various departments. Ensures projects are completed on time and within budget. Acts as advisor to program team regarding projects, tasks, and operations.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry  
\*\* Supportive Service – only available for purchase in support of professional services

**Project Lead/Database Manager**

**Functional Responsibility:**

Manages the administration of the database(s). May analyze the organization's database needs and develop a long-term strategy for data storage. Establishes policies and procedures related to data security and integrity and monitors and limits database access as needed. May oversee the design, maintenance and implementation of the systems that manage an internal database.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

**Project Lead/Training Developer\*\***

**Functional Responsibility:**

Designs information technology related training programs, which may include classroom lectures, online courses, and self-study sessions. Develops and updates course content and coordinates learning curriculum. Conducts assessment and analysis to identify new development needs and recommends training methods accordingly.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Senior Systems Manager**

**Functional Responsibility:**

Oversees the operation, maintenance and procedures of computer systems. Analyzes user requirements and problems and enhances current computer systems' capability.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

**Simulations Developer\*\***

**Functional Responsibility:**

Provide instructors in the areas of communications and information technology systems, training aids devices and simulators. Assist with development input to requirements documentation while working with developers, program managers, and system managers. Assist training Developers with development on training documentation. Assist with development of documentation for use in the management, strategic planning, and coordination of analysis, design, and development of training programs. Assist with design and development, or assist with coordination of design and development, of new training programs and products which may include training aids, Training Requirements Analysis documents, computer-based training (CBT) and distant learning lessons or modules.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

**Subject Matter Expert, Level III**

**Functional Responsibility:**

Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex information technology systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of IT related programs and systems specifications in the area of specialty.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

**System Administrator, Level I\*\***

**Functional Responsibility:**

Provide all necessary LAN/systems administration and support for maintenance, optimization and troubleshooting of LAN hardware/software, installation and upgrading of software, maintaining security, performing data backup and retrieval, enabling remote access, producing managerial reports and tracking issues. Provide support for end

users by installing new computers and software, hardware/software upgrades: and provide general troubleshooting and problem solving on LAN computers.

**Minimum Education:** High School

**Minimum Experience:** 4 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

### **System Administrator, Level II\*\***

#### **Functional Responsibility:**

Provide all necessary LAN/systems administration and support for maintenance, optimization and troubleshooting of LAN hardware/software, installation and upgrading of software, maintaining security, performing data backup and retrieval, enabling remote access, producing managerial reports and tracking issues. Provide support for end users by installing new computers and software, hardware/software upgrades: and provide general troubleshooting and problem solving on LAN computers.

**Minimum Education:** High School

**Minimum Experience:** 6 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

### **System Administrator, Level III\*\***

#### **Functional Responsibility:**

Provide all necessary LAN/systems administration and support for maintenance, optimization and troubleshooting of LAN hardware/software, installation and upgrading of software, maintaining security, performing data backup and retrieval, enabling remote access, producing managerial reports and tracking issues. Provide support for end users by installing new computers and software, hardware/software upgrades: and provide general troubleshooting and problem solving on LAN computers.

**Minimum Education:** High School

**Minimum Experience:** 10 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

### **Systems Analyst (Architecture), Senior Lead**

#### **Functional Responsibility:**

Must be capable of providing detailed technical support for software development programs with minimal management supervision. Must be capable of translating operational requirements into detailed software/system requirements. Reviews, analyzes, and modifies programming systems which may include encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

### **Systems Analyst (Software), Intermediate**

#### **Functional Responsibility:**

Provides functional and empirical analysis related to the design, development, and implementation of software systems, including, but not limited to application software, utility software, development software, and diagnostic software. Participates in the development of test strategies, devices, and systems.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 2 Years of direct related computer technology industry

### **Technical Writer, Journeyman**

#### **Functional Responsibility:**

Writes technical specifications, reports, brochures, and/or manuals for internal documentation, customer reference or publications. Analyzes technical literature available, writes descriptive copy, and verifies documentation. Must be able to edit, write, and/or rewrite technical articles, publications, presentations, and other materials to communicate clearly and effectively on research findings, technical developments, and other information to a wide range of external audiences.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

### **Technical Writer, Senior Lead**

#### **Functional Responsibility:**

Writes technical specifications, reports, brochures, and/or manuals for internal documentation, customer reference or publications. Analyzes technical literature available, writes descriptive copy, and verifies documentation. Must be able to edit, write, and/or rewrite technical articles, publications, presentations, and other materials to communicate clearly and effectively on research findings, technical developments, and other information to a wide range of external audiences.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

### **Telecom Systems Engineer**

#### **Functional Responsibility:**

Designs, develops, implements, maintains, and enhances telecommunication systems and equipment,. Analyzes existing systems and equipment and identifies opportunities for improvement. Develops solutions that meet business requirements.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

### **Trainer/Developer\*\***

#### **Functional Responsibility:**

Material developer for information technology related training courses and materials. Designs training programs, which may include classroom lectures, online courses, and self-study sessions. Develops and updates course content and coordinates learning curriculum. Conducts assessment and analysis to identify new development needs and recommends training methods accordingly. May also instruct courses.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

### **Training Developer\*\***

#### **Functional Responsibility:**

Material developer for information technology related training courses and materials. Designs training programs, which may include classroom lectures, online courses, and self-study sessions. Develops and updates course content and coordinates learning curriculum. Conducts assessment and analysis to identify new development needs and recommends training methods accordingly.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 7 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

### **Training Specialist, Senior Lead\*\***

#### **Functional Responsibility:**

Must be knowledgeable of and experienced in the formulation and execution of information technology related organizational training programs. Must be experienced to assess training requirements, identify and evaluate training alternatives, develop training materials to include a variety of training approaches: traditional classroom, programmed learning, hands-on, simulation, video, audio, and computer aided training. Must be capable of instructing personnel from prepared course material.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 2 Years of direct related computer technology industry

\*\* Supportive Service – only available for purchase in support of professional services

### **Web Application Developer**

#### **Functional Responsibility:**

Responsible for developing, testing, implementing, and maintaining web-based application systems. Troubleshoots system problems and issues and looks for ways to improve the application.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 2 Years of direct related computer technology industry

**Web Application Developer, Senior**

**Functional Responsibility:**

Responsible for developing, testing, implementing, and maintaining web-based application systems. Troubleshoots system problems and issues and looks for ways to improve the application.

**Minimum Education:** Bachelors degree in a computer science related field.

**Minimum Experience:** 4 Years of direct related computer technology industry

\* Experience in Lieu of Education AND Education in Lieu of Experience: 1.5 yrs. Per 1 yr. College

**AUTHORIZED GSA PRICING**

<b>SIN</b>	<b>Labor Category</b>	<b>Contractor Site GSA Rate</b>	<b>Government Site GSA Rate</b>
132-51	Automation Specialist*		\$40.13
132-51	Database Developer		\$72.51
132-51	Electronics Technician, Intermediate*		\$61.77
132-51	Engineer, Senior		\$73.78
132-51	Engineering (Electronics), Intermediate	\$67.73	
132-51	Engineering (Electronics), Journeyman		\$64.16
132-51	Engineering (General), Senior Lead	\$89.13	
132-51	Engineering (Network), Journeyman		\$64.75
132-51	Engineering (Network), Senior Lead		\$78.18
132-51	Engineering (Software), Journeyman		\$72.55
132-51	Engineering (System), Senior Lead		\$92.66
132-51	Engineering (Test), Senior Lead		\$92.66
132-51	Field Service Analyst, Intermediate		\$67.44
132-51	Field Service Analyst, Journeyman		\$83.72
132-51	Field Service Analyst, Senior Lead		\$101.85
132-51	Field Support Engineer		\$69.71
132-51	Information Engineer, Level IV		\$73.52
132-51	Instructor, Executive/Scientist*		\$91.31
132-51	Instructor, Journeyman*		\$63.96
132-51	Instructor, Senior Lead*		\$76.48
132-51	Program Administrator, Intermediate*	\$69.49	\$58.89
132-51	Program Administrator, Intern*		\$60.19
132-51	Program Analyst, Journeyman*	\$75.47	
132-51	Program Assistant, Intermediate*	\$58.89	
132-51	Program Assistant, Journeyman*	\$69.49	
132-51	Program Manager, Deputy, Senior Lead*	\$117.41	\$99.50
132-51	Program Manager, Executive/Scientist*	\$138.97	\$117.77
132-51	Program Manager, Senior Lead*	\$124.09	
132-51	Project Lead/Database Manager		\$59.50
132-51	Project Lead/Training Developer*		\$59.50
132-51	Senior Systems Manager		\$59.50
132-51	Simulations Developer*		\$68.01

132-51	Subject Matter Expert, Level III		\$59.50
132-51	System Administrator, Level I*		\$53.76
132-51	System Administrator, Level II*		\$57.70
132-51	System Administrator, Level III*		\$71.63
132-51	Systems Analyst (Architecture), Senior Lead	\$137.63	\$117.76
132-51	Systems Analyst (Software), Intermediate		\$89.74
132-51	Technical Writer, Journeyman	\$63.79	
132-51	Technical Writer, Senior Lead	\$83.69	
132-51	Telecom Systems Engineer		\$73.78
132-51	Trainer/Developer*		\$62.13
132-51	Training Developer*		\$64.05
132-51	Training Specialist, Senior Lead*		\$74.15
132-51	Web Application Developer		\$57.05
132-51	Web Application Developer, Senior		\$61.12

\* Supportive Service – only available for purchase in support of professional services